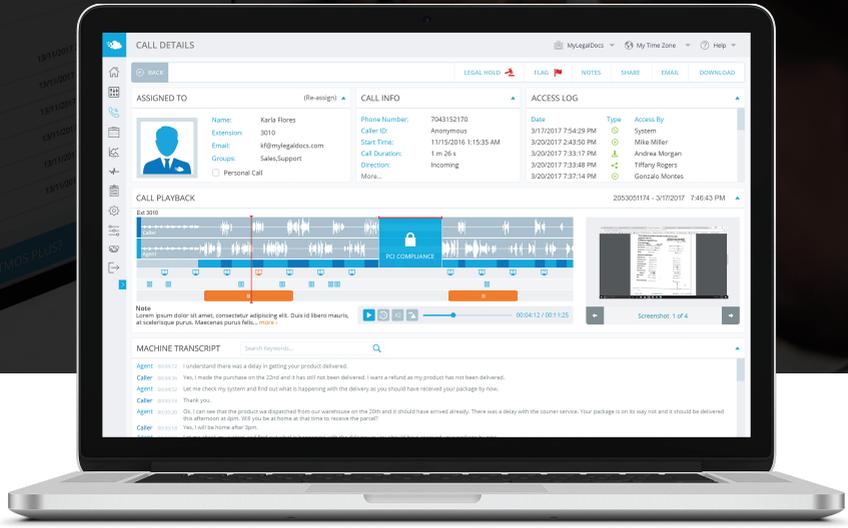




**IoT INTL**

# CALL RECORDING QUALITY ASSURANCE ANALYTICS & AI



Atmos is an award-winning Call Recording as a Service platform that utilizes Cloud technology to provide customer/agent audio and screen interaction analysis, eliminating the cost and burden of traditional on-site hardware systems.

## An AI-Driven Call Recording, Quality Assurance, Voice Analytics & Compliance Solution



### CALL RECORDING

Atmos securely captures and stores all of your calls. We support 99% of all telephony platforms including Cisco, Avaya, Asterisk, Metaswitch, Netsapiens, Microsoft Teams, Skype for Business, and many more.



### QUALITY ASSURANCE

Use our agent evaluation tools to quickly resolve disputes, expertly train your staff, maintain compliance, and optimize the customer experience.



### VOICE ANALYTICS

Gather precious insight into your customers' experience and agent interactions through Atmos Analytics. Search powerfully and simply with keyword & key phrase solutions.



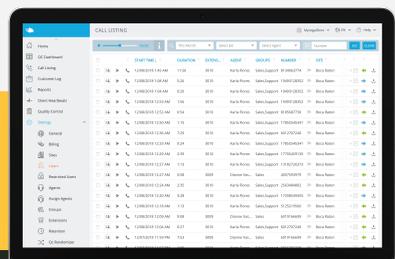
### ARTIFICIAL INTELLIGENCE

Atmos offers robust Natural Language Processing which provides best-of-breed speech analytics. Atmos AI understands and organizes your unstructured call recordings into actionable data.



### COMPLIANCE

Atmos provides solutions for all of your call recording needs to support global regulatory compliance with: HIPAA, PCI-DSS, GDPR, MiFID II, DFA, MADII, ESMA, UK FCA, US FTC, SOX, and many more.



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# Atmos Features

Whether calls need to be recorded for staff training, dispute resolution, compliance or security reasons, Atmos provides complete flexibility, scalability without sacrificing affordability. Explore the full feature set and how Atmos integrates seamlessly with Netsapiens.

## Key Benefits



Through Atmos Analytics, recorded calls and screens can be automated for Caller Sentiment, Content, Communication Method and many other key performance indicators, allowing your organization to better understand your customer experience.



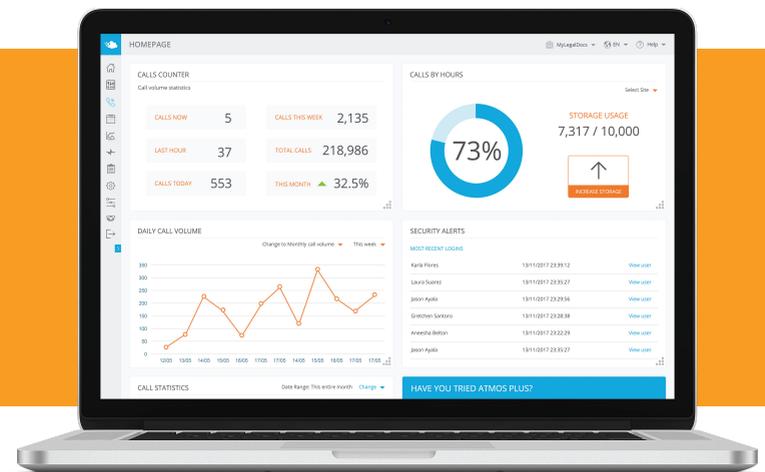
Through our self managing subscription plan, customers have full access to their storage plan and licensing. Advanced features such as Voice Analytics, Quality Assurance, PCI DSS masking, screen and fax capture can be added when needed.



Our Atmos service resides in a high-speed network of global data centers, making it a true cloud technology. We leverage the true native Cloud technology of Atmos to provide unlimited bandwidth and storage for our customers and partners to optimize their experience.

## Compliant, Secure & Redundant

Atmos leverages true-Cloud security infrastructure, redundancy and a 256-Bit AES encryption method for GDPR, MiFID II, HIPAA, and other compliance standards.



Take Atmos for a  
**TEST DRIVE TODAY**  
and revolutionize your business  
operations instantly.



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